



## Quality Policy

Quality is an integral part of Graymont's mission, vision and values - improving our world by responsibly meeting society's needs for quality lime and limestone products. We strive to be World Class in everything we do.

Our commitment is to never compromise on the quality of our products as we consistently meet or exceed the quality requirements of our customers.

These objectives will be achieved by implementing and continually improving our Quality Management System, which aims to:

- Improve our customer satisfaction
- Meet Graymont and all applicable statutory and regulatory requirements
- Optimize resources and reduce waste

In our pursuit of these goals, we will:

- Continuously improve our processes and services in the light of latest technology and equipment
- Involve employees in the control, analysis, maintenance and improvement of our processes by being aware of their role in achieving our mission statement
- Monitor and measure our activities to verify performances against our quality objectives and report them to Management on a regular basis

Todd Kempainen  
General Manager – Graymont (NZ) Limited

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