



Quality Policy

Quality is an integral part of Graymont's mission, vision and values - improving our world by responsibly meeting society's needs for quality lime and limestone products. We strive to be World Class in everything we do.

Our commitment is to never compromise on the quality of our products. We will consistently meet or exceed the quality requirements of our customers.

These objectives will be achieved by implementing and continually enhancing our Quality Management System, which aims to:

- ▶ improve our customer satisfaction
- ▶ meet Graymont's, and all applicable statutory and regulatory, requirements
- ▶ optimize resources and reduce waste

In our pursuit of these goals, we will:

- ▶ continually improve our processes and services in the light of the latest technology, equipment and systems
- ▶ involve our employees in the control, analysis, maintenance and improvement of our processes by being aware of their critical role in fulfilling our commitment to quality
- ▶ monitor and measure our activities to verify performance against our quality objectives

Stéphane Godin
President and Chief Executive Officer

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